Helpdesk

<u>Knowledgebase</u> > <u>Public</u> > <u>iOS Hexnode Enrollment</u>

iOS Hexnode Enrollment

Helpdesk - 2022-04-19 - Public

MaaS360 Removal

If you have had previous management on your phone you will need to remove it.

Open the Settings app -> General -> VPN & Device Management



Select MaaS360 MDM Profile

2:23 PM Thu Apr 7	ull 令 94%	-
	K Back Profile	
Settings		
Your iCloud Name	MaaS360 MDM Profile MaaS360	
nere	Signed by maas360-unix-admin⊗wwpdl.vnet.ibm.com Verified √	
Airplane Mode	Description This profile enables your 11 Administrator to manage your device using MaxS300. Account Number: 30068737	
🛜 Wi-Fi kumquat	Contains Mobile Device Management Exchange Account 2 Managed Apps	
Bluetooth On	5 Restrictions Password Policy Wi-Fi Network	
Cellular Data	Domain Web Clip Device Identity Certificate	
VPN VPN	More Details >	
Notifications	Accounts	
Sounds	Apps	•
C Focus	Restrictions	
Screen Time		
	Remove Management	
O General		
Control Center		
AA Display & Brightness		
Home Screen & Dock		
Accessibility		
(#) Wallpaper		
Siri & Search		
Apple Pencil		

Enter your passcode when prompted

2:2	3 PM TI	hu Apr 7							ull 🗢 94% 🛛	-
					< Back		Pr	ofile		
	Set	tings								
	Y	our iCloud I Here	Name	2		aaS360 M aaS360	IDM Prof	ile		
					Signed	by maas360 Verified	-unix-admir √	v⊚wwpdl.vnet.ibm.co	m	
	⊳	Airplane Mode			Descript	ion This profi device us Account N	le enables y ing MaaS36 Number: 30	our IT Administrator t IO. 068737	to manage your	
	?	Wi-Fi	kumc	Cancel	Enter Pa	sscode	Done	ment		
	*	Bluetooth								
	610	Cellular Data			Enter your	nasscode				
	ବ	Personal Hotspo	t		Linter your	passeoue		ate		
	VPN	VPN	C						/	
	_								>	
	6	Notifications								
		Sounds							>	
	9	Focus								
		Screen Time						anagement		
1	0	General								
ľ	B	Control Center								
		Display & Brightr	ness							
		Home Screen & I	Dock							
		Accessibility								
		Wallpaper								
		Siri & Search								
		Apple Pencil								
		Apple Pencil								

Select Remove

2:23 PM Thu Apr 7	uil 🗢 931	56 💻
	< Back Profile	
Settings		
Your iCloud Name	MaaS360 MDM Profile MaaS360	
	Signed by maas360-unix-admin@wwpdl.vnet.ibm.com Verified \checkmark	
E Airplane Mode	Description This profile enables your IT Administrator to manage your device using MaaS360. Account Number: 30068737	
🛜 Wi-Fi kumquat	Contains Mobile Device Management Exchange Account	
Bluetooth On	2 Managed Apps 5 Restrictions Password Policy	
🙌 Cellular Data	Wi-Fi Network Domain Web Clip	
Personal Hotspot	Device Identity Certificate	
VPN VPN	More Details	
Notifications Ref	Remove Management moving your iPad from management will delete 2 apps and their data.	
Sounds	Cancel Remove	
C Focus	Restrictions	>
Screen Time		
	Remove Management	
O General		
Control Center		
Display & Brightness		
Home Screen & Dock		
Accessibility		
Wallpaper		
Siri & Search		
Apple Pencil		

You've successfully removed the old profile off your device.

Hexnode Setup

Visit https://autometerproducts.hexnodemdm.com/enroll on your phone

Check the agree to terms box and press $\ensuremath{\mathsf{enroll}}$



Enter the details from the email you received with your details. It is your email address and a 6 digit code as your password.

AA autometerpro	ducts.hex	nodemdm.com	n C
🕅 hexnode	mdm	Enrollme	ent
michael_ekstrom@a	autometer.c	om	
A	uthentica	te	
< >	Û		۲ ۵

Press Accept to installing a profile



Navigate to your Settings app, go back all the way to the main screen if necessary, and press on Profile Downloaded

Serlinge	
Profile Downloaded	

Press install in the top right corner

	Install Profile	
Pr Mi	ofile Service tsogo Inc	
	•.hexnodemdm.com Verified ✓	
	Installing this profile allows your IT admir to remotely manage this device using He MDM.	iistrator xnode
	Device Enrollment Challenge	
More De	tails	

Enter your passcode if required



Press Install when prompted



Press Install in the top right corner, then press Trust



Press Install



Exit out of the Settings app and open the new Hexnode MDM app, then press Accept/Allow on all of the prompts



When prompted (can sometimes be a few minutes) enter your email password which should be the same as the password you use to login to your computer

Password Required Enter the password for the Exchange account "AutoMeter"			
Cancel	ОК		

You should now have your Auto Meter email on your phone.

If you're experiencing issues contact the helpdesk at 815-991-2209 or helpdesk@autometer.com.