AMP Helpdesk

Knowledgebase > Public > iOS Hexnode Enrollment

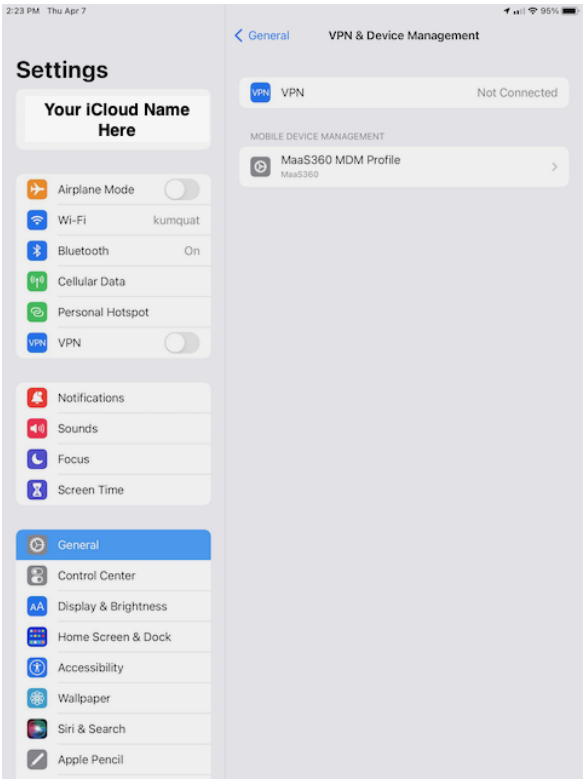
iOS Hexnode Enrollment

Helpdesk - 2022-04-19 - Public

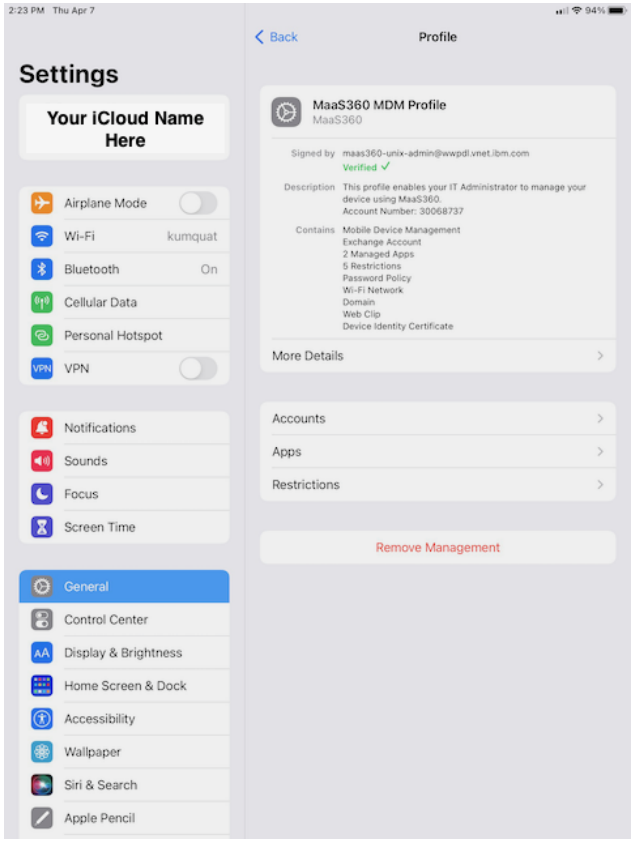
MaaS360 Removal

If you have had previous management on your phone you will need to remove it.

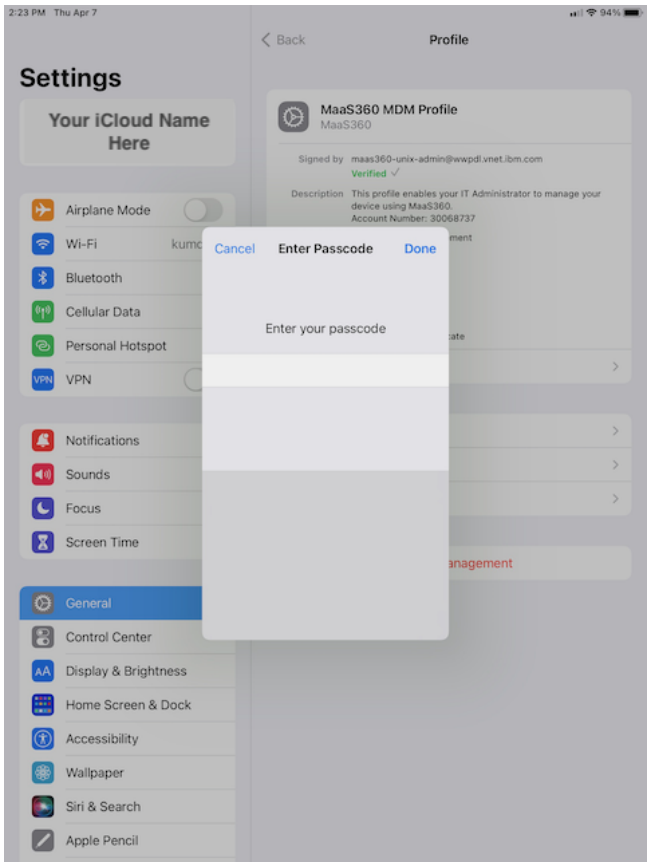
Open the Settings app -> General -> VPN & Device Management



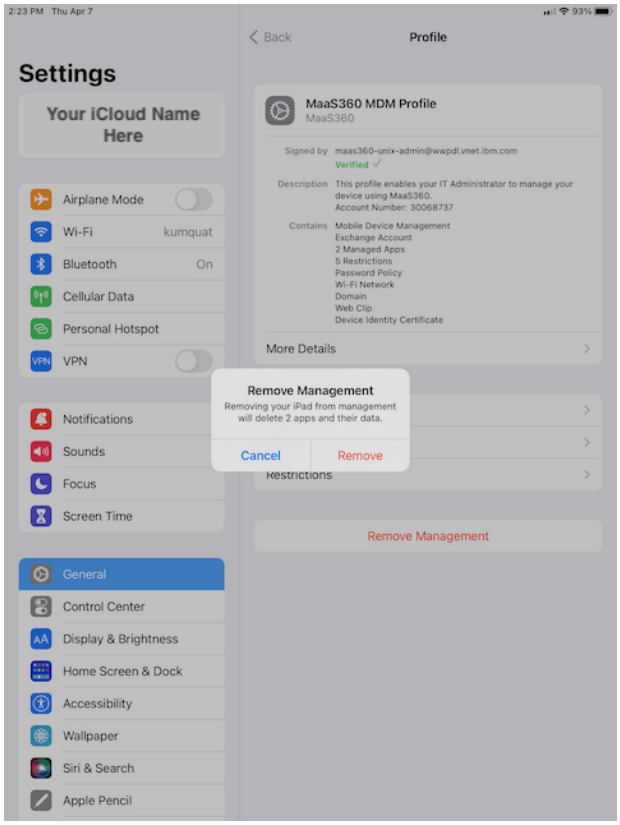
Select MaaS360 MDM Profile



Enter your passcode when prompted



Select Remove

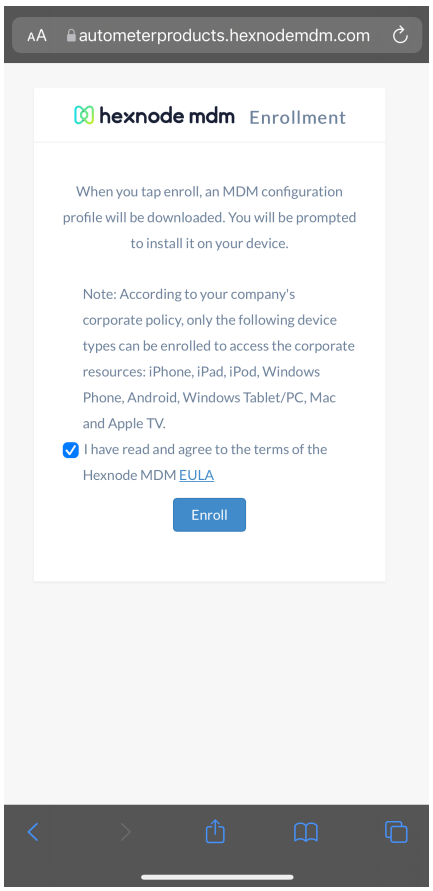


You've successfully removed the old profile off your device.

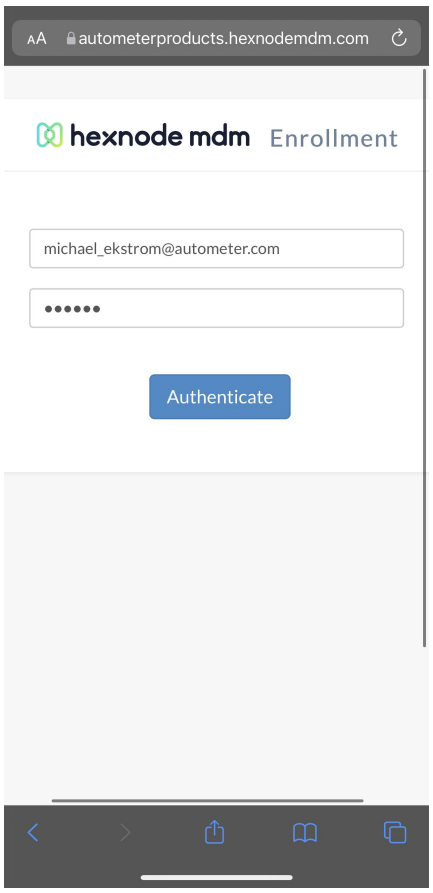
Hexnode Setup

Visit https://autometerproducts.hexnodemdm.com/enroll on your phone

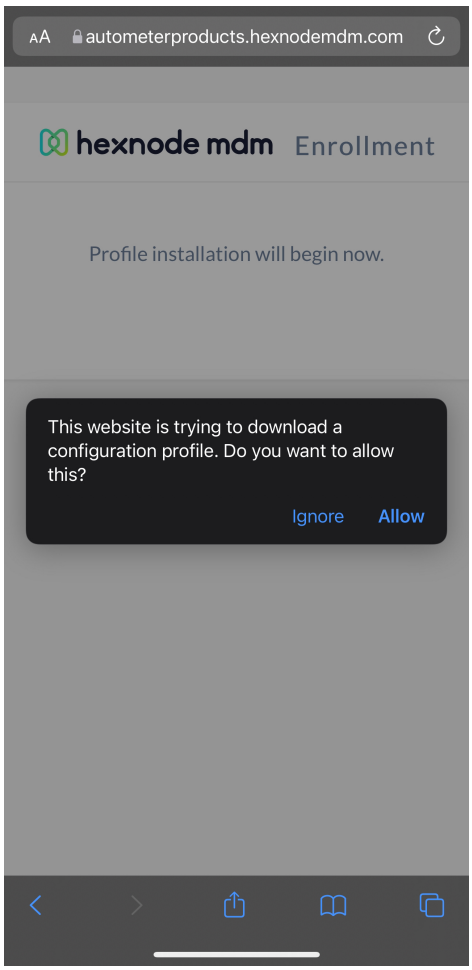
Check the agree to terms box and press enroll



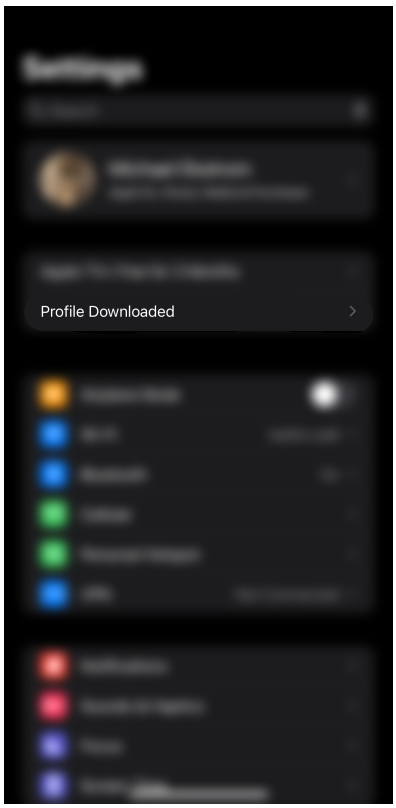
Enter the details from the email you received with your details. It is your email address and a 6 digit code as your password.



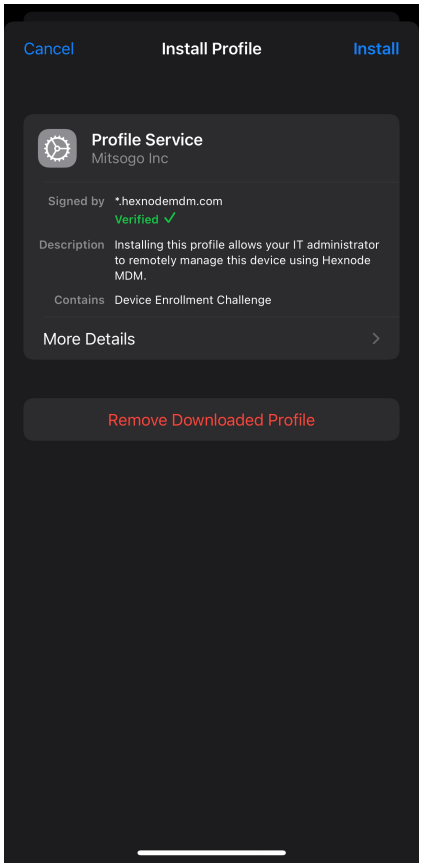
Press Accept to installing a profile



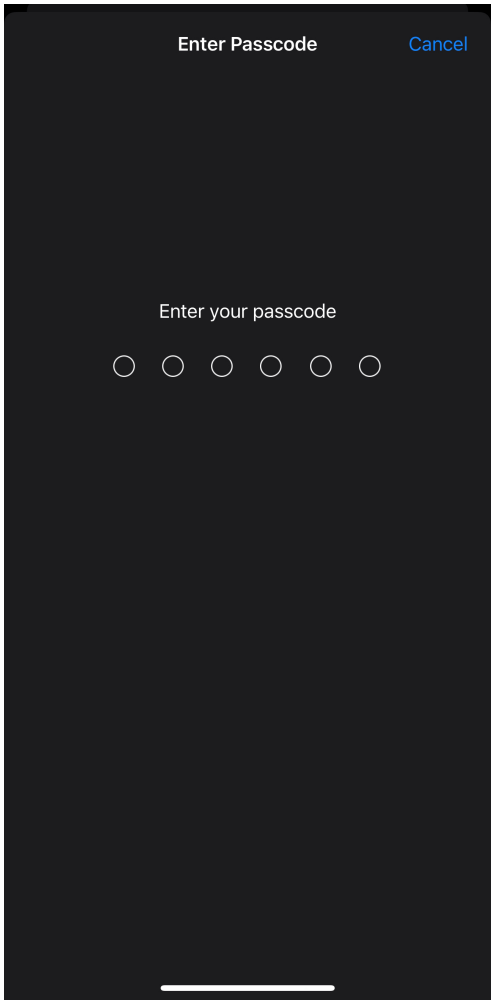
Navigate to your Settings app, go back all the way to the main screen if necessary, and press on Profile Downloaded



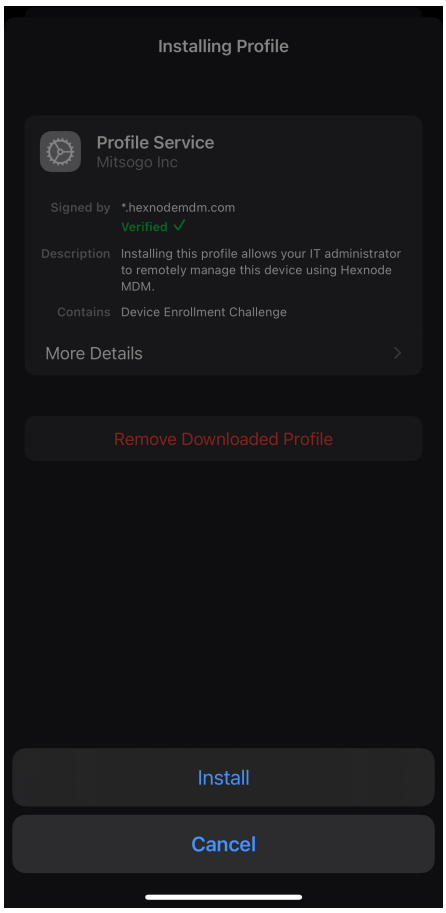
Press install in the top right corner



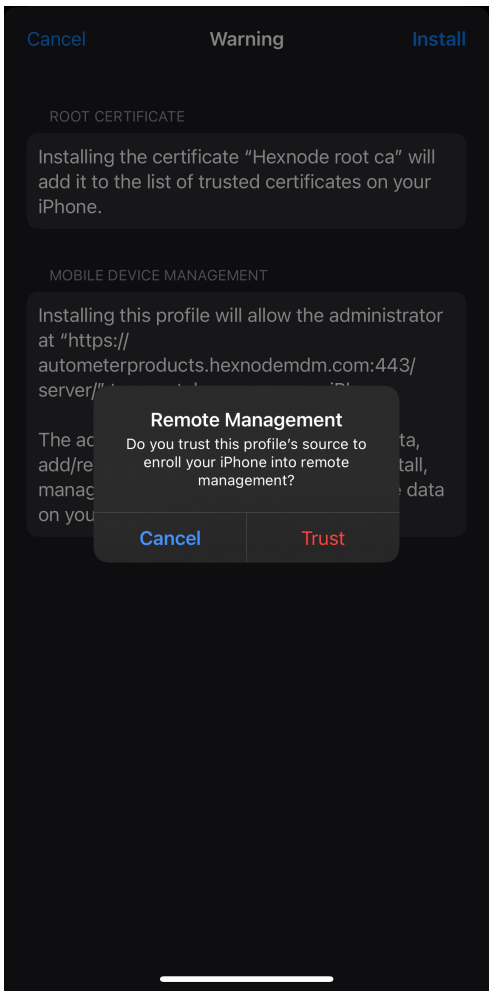
Enter your passcode if required



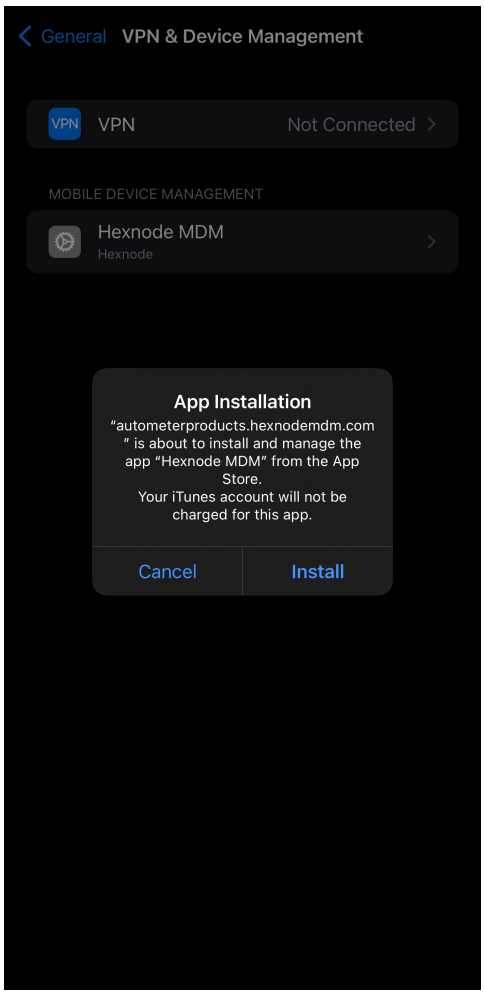
Press Install when prompted



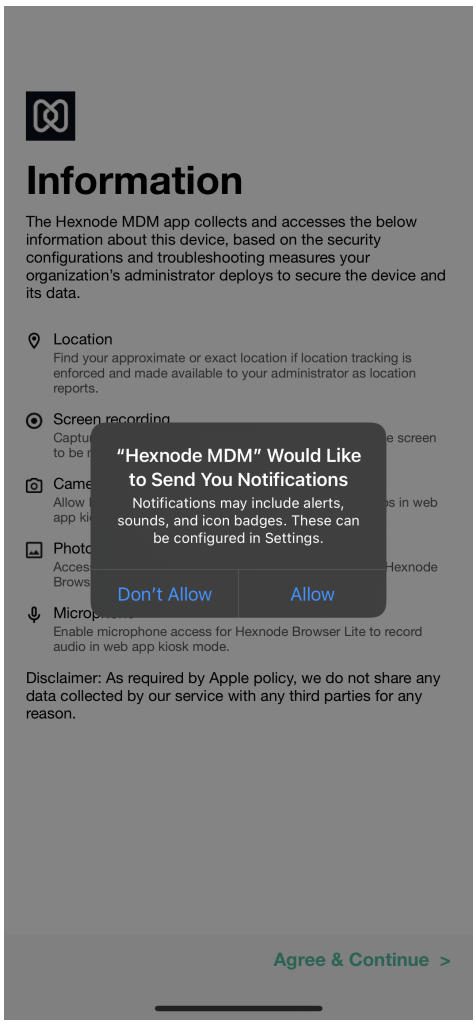
Press Install in the top right corner, then press Trust



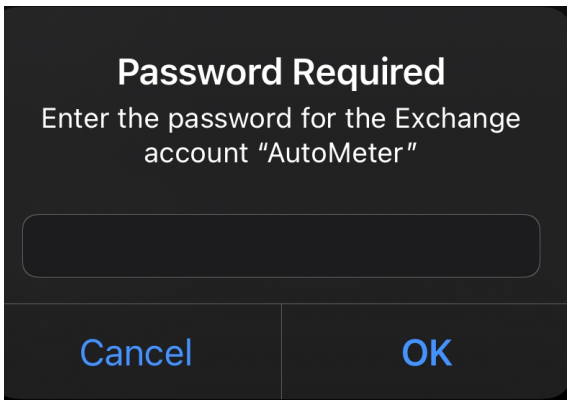
Press Install



Exit out of the Settings app and open the new Hexnode MDM app, then press Accept/Allow on all of the prompts



When prompted (can sometimes be a few minutes) enter your email password which should be the same as the password you use to login to your computer



You should now have your Auto Meter email on your phone.

If you're experiencing issues contact the helpdesk at 815-991-2209 or helpdesk@autometer.com.