Helpdesk

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iOS Hexnode Enrollment

Helpdesk - 2022-04-19 - Public

MaaS360 Removal

If you have had previous management on your phone you will need to remove it.

Open the Settings app -> General -> VPN & Device Management



Enter your passcode when prompted

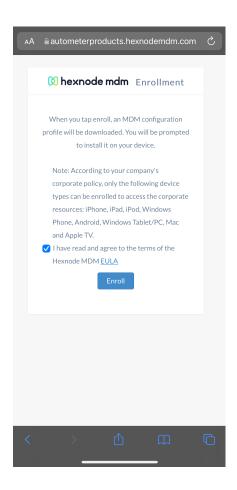


You've successfully removed the old profile off your device.

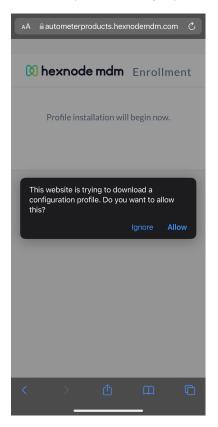
Hexnode Setup

Visit https://autometerproducts.hexnodemdm.com/enroll on your phone

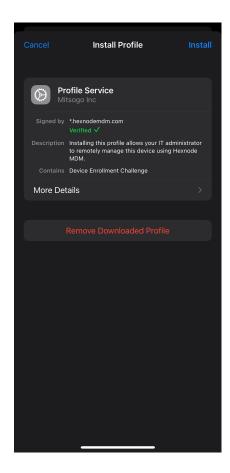
Check the agree to terms box and press enroll



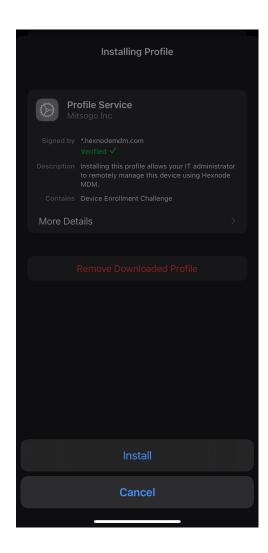
Press Accept to installing a profile



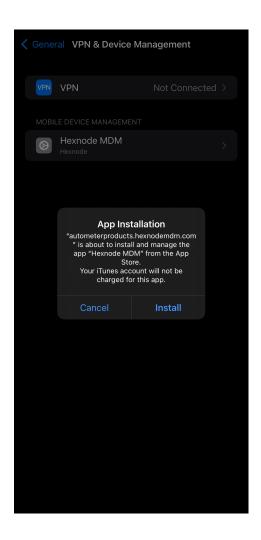
Press install in the top right corner



Press Install when prompted



Press Install



When prompted (can sometimes be a few minutes) enter your email password which should be the same as the password you use to login to your computer