

Helpdesk

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Android Hexnode Enrollment

Helpdesk - 2022-03-21 - Public

Download the samsung email app from Google Play

https://play.google.com/store/apps/details?id=com.samsung.android.email.provider&hl=en_US&=US

Download the Hexnode UEM app from Google Play

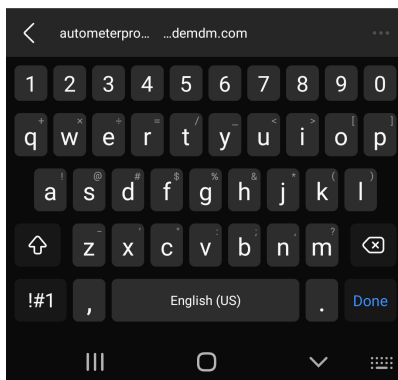
https://play.google.com/store/apps/details?id=com.hexnode.hexnodemdm&hl=en_US&=US

Once installed enter the app and enter autometerproducts.hexnodemdm.com and press Next



Server

autometerproducts.hexnodemdm.com



You should have received an email or SMS that includes your password.

To enroll an Android device,
Download the [Hexnode MDM](#) app from the Play Store or get the APK [here](#). If you are enrolling devices in the Android Enterprise program, download the [Hexnode for Work](#) app or get the APK [here](#). After installation, open the Hexnode app, and you'll be guided through the enrollment steps.

Server: autometerproducts.hexnodemdm.com
Username: michael_ekstrom@autometer.com
Password: 409948

You will use your email as your username, and the password provided, this should be a 6 digit code.

hexnode

Domain
local

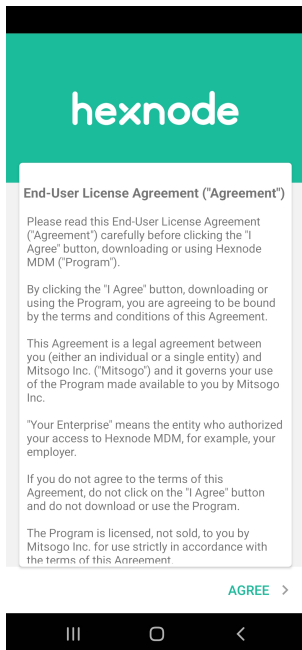
Username
michael_ekstrom@autometer.com

Password
409948

NEXT

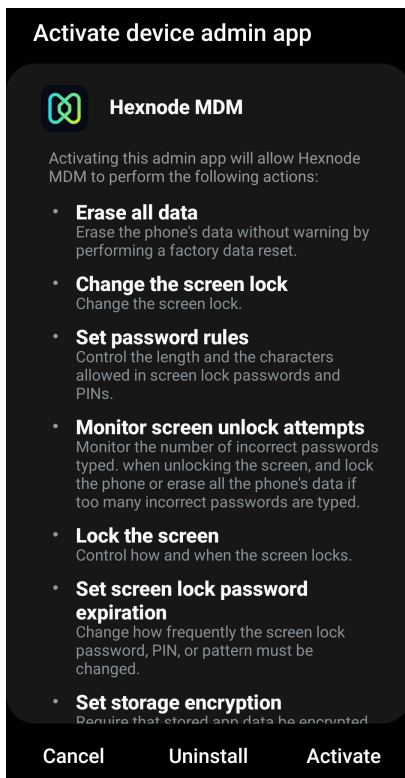
Choose whether this is a personal or corporate owned device.

Agree to the terms



You will now need to go through the next screen and accept whatever it's asking you to do.

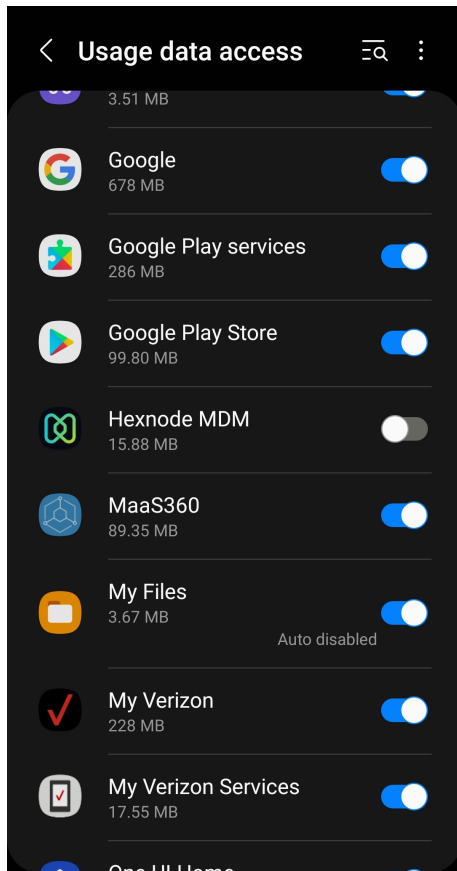
First you have to accept control, press activate.



The next ones as you click the switch will take you to a settings page, next to Hexnode MDM switch the switch from unswitched to switched on and then go back after.

There is one for battery usage that you may need to select all apps at the top before you

can unselect Hexnode MDM.



Allow access while using the app

hexnode

General permissions

Hexnode MDM needs your permission to access the following information on behalf of your Enterprise

Access Device Location

Hexnode MDM needs to access this device's location all the time when your administrator enforces location tracking.



Allow **Hexnode MDM** to access this device's location?

While using the app

Only this time

Don't allow



Allow all the time



Location permission



Hexnode MDM

Location access for this app

- Allow all the time
- Allow only while using the app
- Ask every time
- Don't allow

Activate Samsung Knox

12:30

4G 3%

hexnode

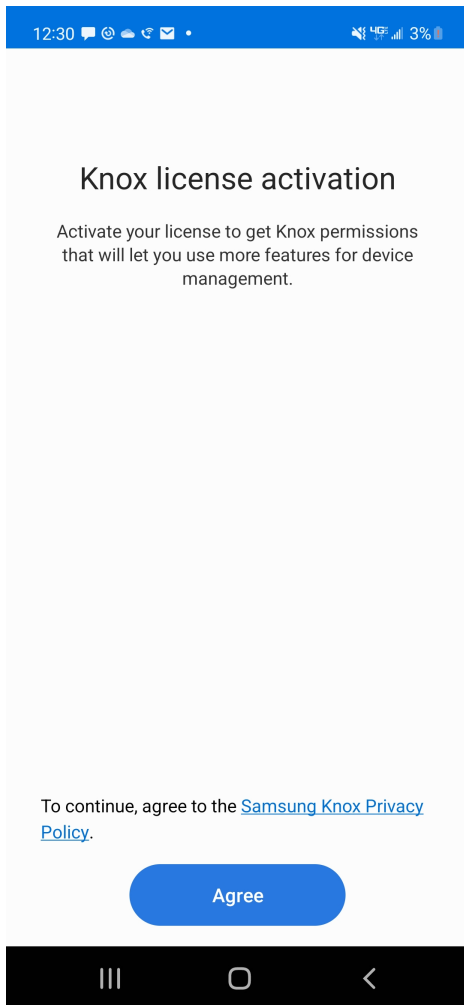
Activate Samsung Knox

KNOX is the enterprise mobile security platform from Samsung which helps enable additional security options in the device. Enabling Samsung KNOX will allow better Device Management

CONTINUE



Agree to Knox license activation

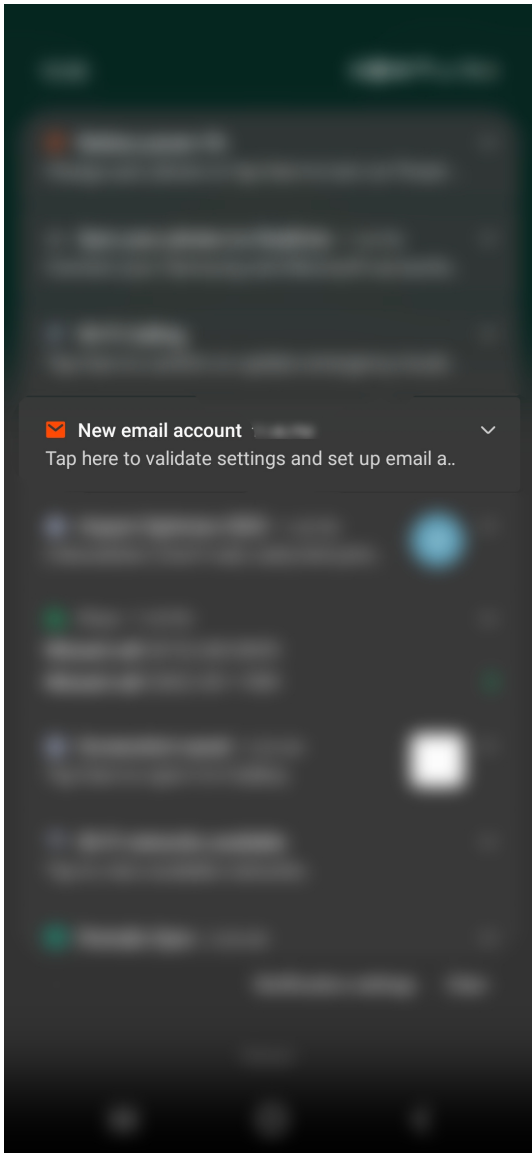


Your device is now successfully enrolled in Hexnode MDM!

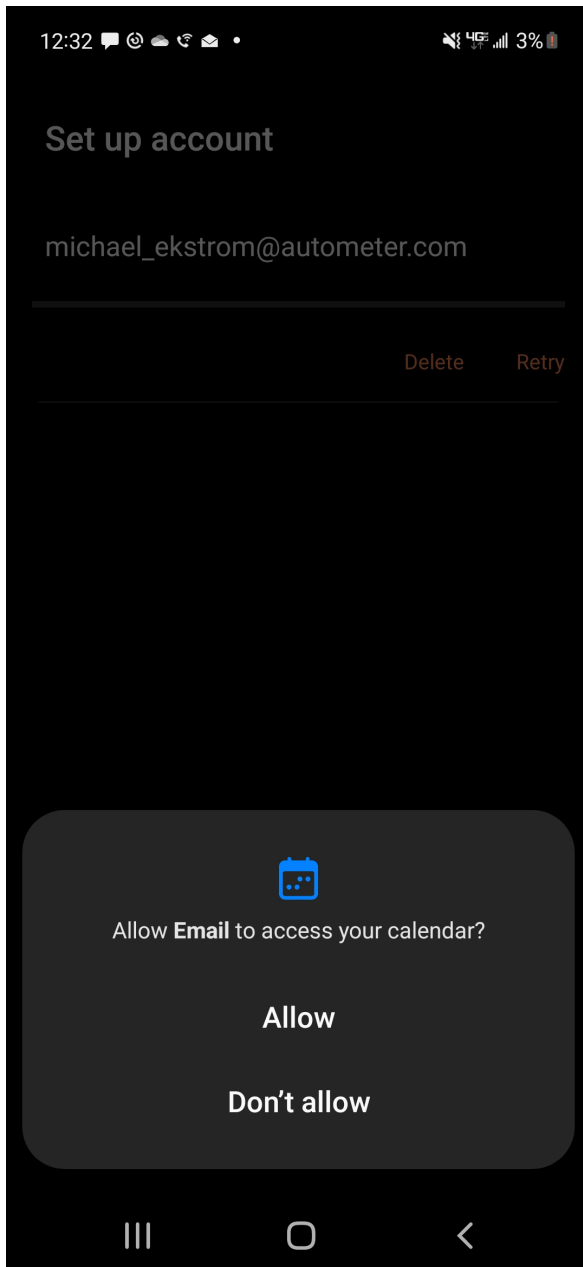
To activate email:

Open your notifications dragging from the top of the screen.

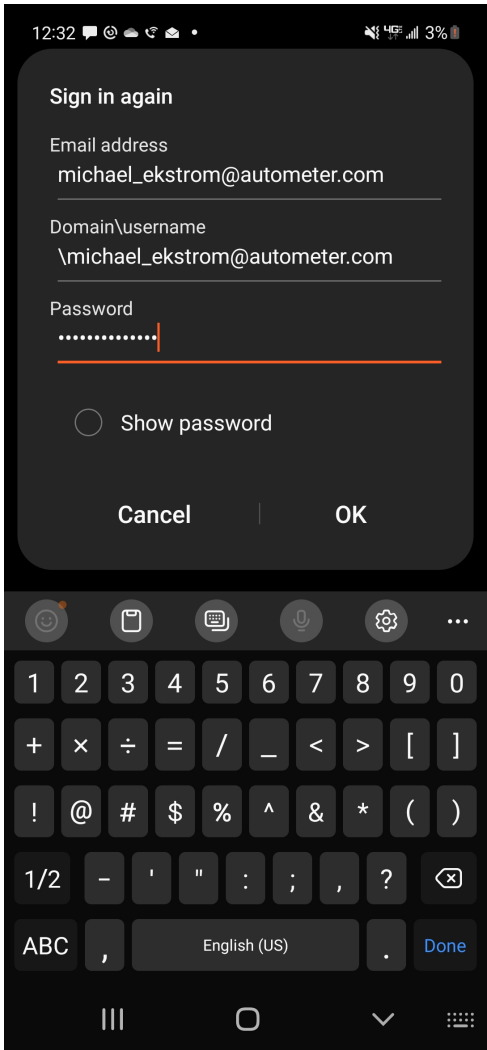
Tap on the New email account notification

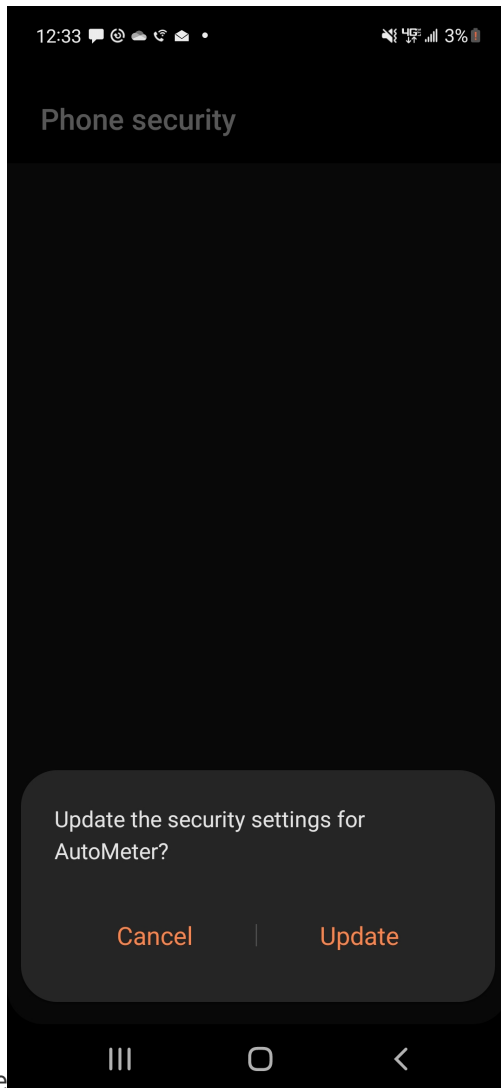


Accept the permissions to calendar and contacts



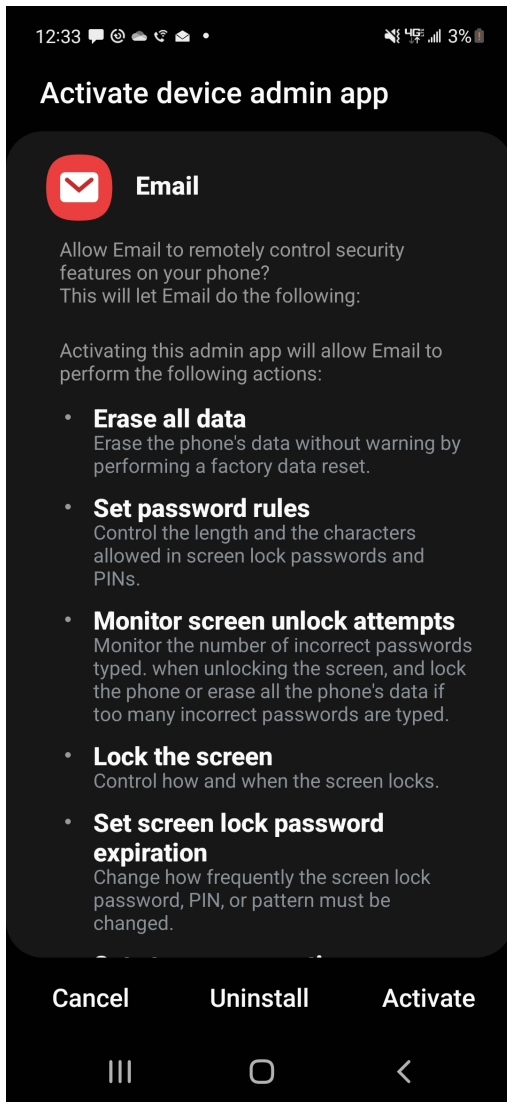
Enter your email password, this is the same password you use to login to your computer. Do not modify the email address or Domain\username field. If these are wrong contact IT.





Press Update

Press Activate



You should now see your work email. If so, you're done! If you're experiencing issues contact the helpdesk at 815-991-2209 or helpdesk@autometer.com.