## Helpdesk

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## **Android Hexnode Enrollment**

Helpdesk - 2022-03-21 - Public

Download the samsung email app from Google Play

Download the Hexnode UEM app from Google Play

Once installed enter the app and enter autometerproducts.hexnodemdm.com and press Next



autometerproducts hexnodemdm.con



You should have received an email or SMS that includes your password.



You will use your email as your username, and the password provided, this should be a 6 digit code.

hexno	ode
Domain	
local	~
Username	
michael_ekstrom@au	tometer.com
Password	
100018	0
	<u> </u>
•	
NEXT	
	<

Choose whether this is a personal or corporate owned device.

Agree to the terms



You will now need to go through the next screen and accept whatever it's asking you to do.

First you have to accept control, press activate.



The next ones as you click the switch will take you to a settings page, next to Hexnode MDM switch the switch from unswitched to switched on and then go back after.

There is one for battery usage that you may need to select all apps at the top before you can unselect Hexnode MDM.



Allow access while using the app

# hexnode

### **General permissions**

Hexnode MDM needs your permission to access the following information on behalf of your Enterprise

#### Access Device Location

Hexnode MDM needs to access this device's location all the time when your administrator enforces location tracking.

r	
<b>Q</b>	
Allow <b>Hexnode MDM</b> to access this device's location?	
While using the app	
Only this time	
Don't allow	
	/

Allow all the time



Activate Samsung Knox



Agree to Knox license activation

12:30 🖵 🕲 👄 🤄 🗹 🔹	N: 49 🗐 3% 🚺	
Knov licence co	tivation	
Knox license activation		
Activate your license to get Knox permissions that will let you use more features for device management.		
To continue constanting		
To continue, agree to the <u>Samsung Knox Privacy</u> <u>Policy</u> .		
Agree		
III O	<	

Your device is now successfully enrolled in Hexnode MDM!

To activate email:

Open your notifications dragging from the top of the screen.

Tap on the New email account notification



Accept the permissions to calendar and contacts



Enter your email password, this is the same password you use to login to your computer. Do not modify the email address or Domain\username field. If these are wrong contact IT.





Press Activate



You should now see your work email. If so, you're done! If you're experiencing issues contact the helpdesk at 815-991-2209 or <u>helpdesk@autometer.com</u>.