# Helpdesk



## Android Hexnode Enrollment

Helpdesk - 2022-03-21 - Public

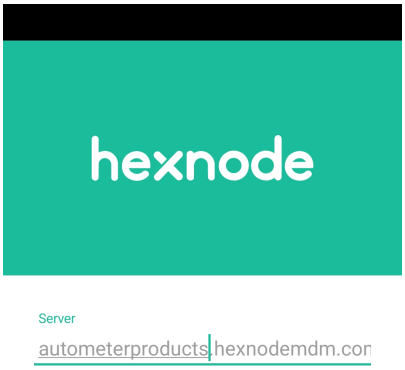
Download the samsung email app from Google Play

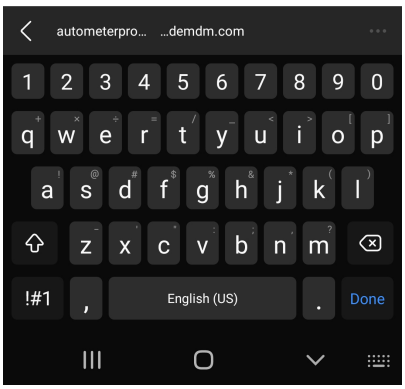
https://play.google.com/store/apps/details?id=com.samsung.android.email.provider&hl=en_US≧=US

Download the Hexnode UEM app from Google Play

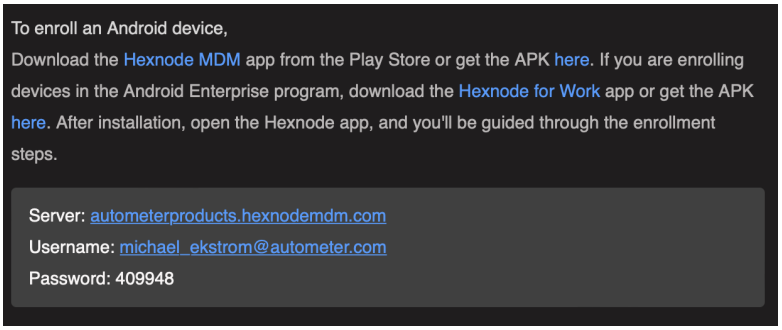
https://play.google.com/store/apps/details?id=com.hexnode.hexnodemdm&hl=en_US≧=US

Once installed enter the app and enter autometerproducts.hexnodemdm.com and press Next

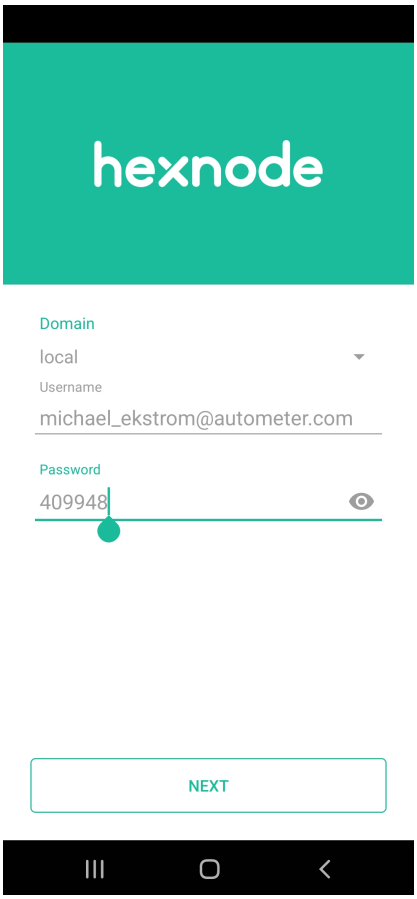


You should have received an email or SMS that includes your password.

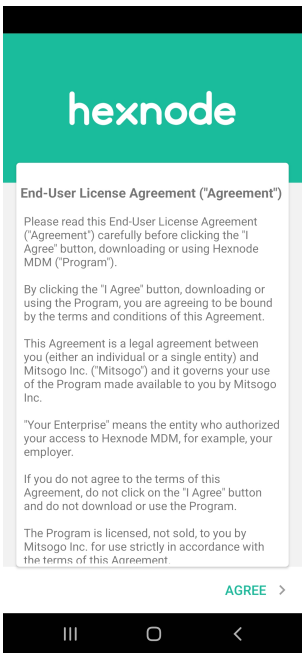



You will use your email as your username, and the password provided, this should be a 6 digit code.



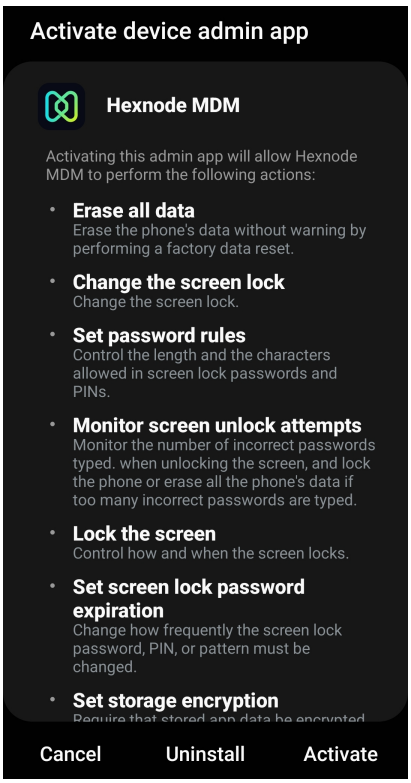

Choose whether this is a personal or corporate owned device.

Agree to the terms




You will now need to go through the next screen and accept whatever it's asking you to do.

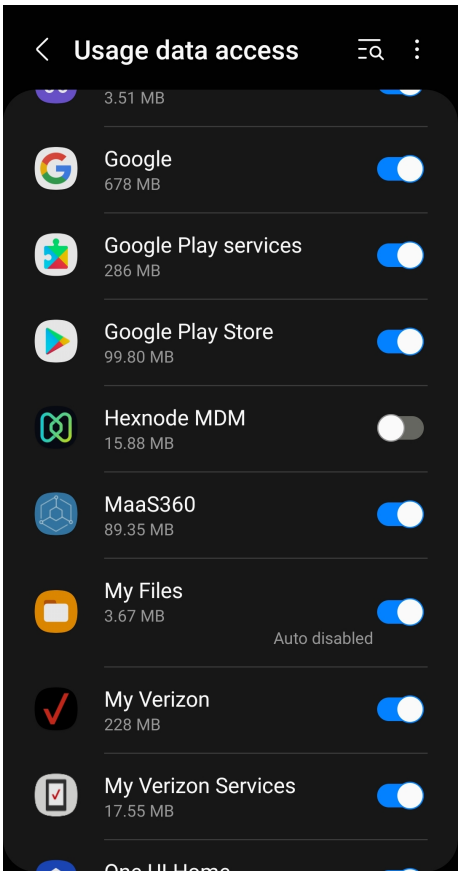
First you have to accept control, press activate.



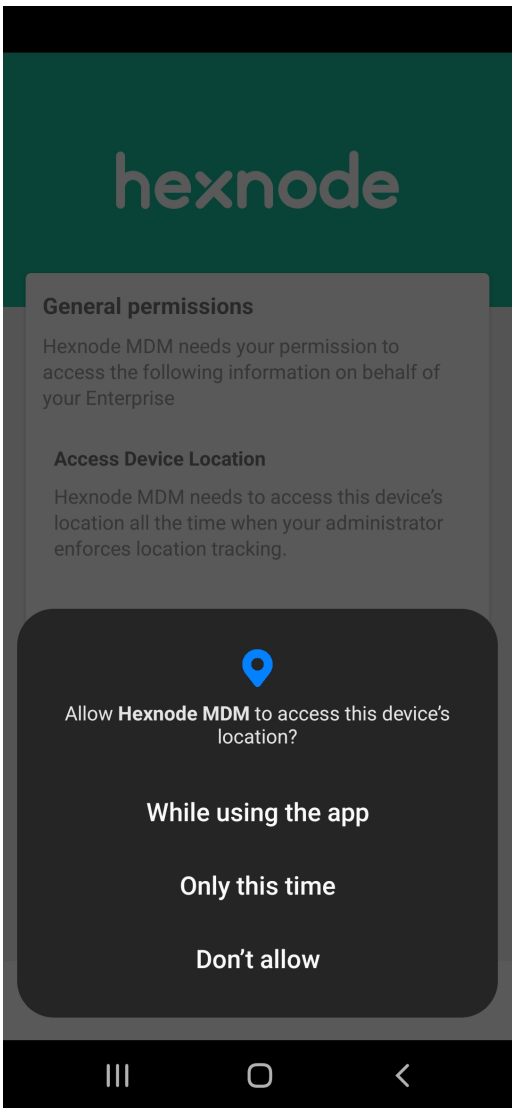

The next ones as you click the switch will take you to a settings page, next to Hexnode MDM switch the switch from unswitched to switched on and then go back after.

There is one for battery usage that you may need to select all apps at the top before you

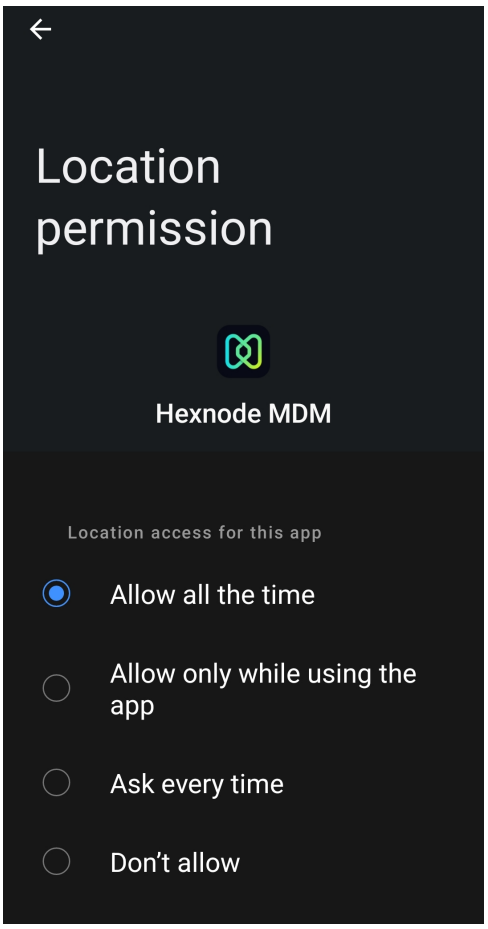
can unselect Hexnode MDM.



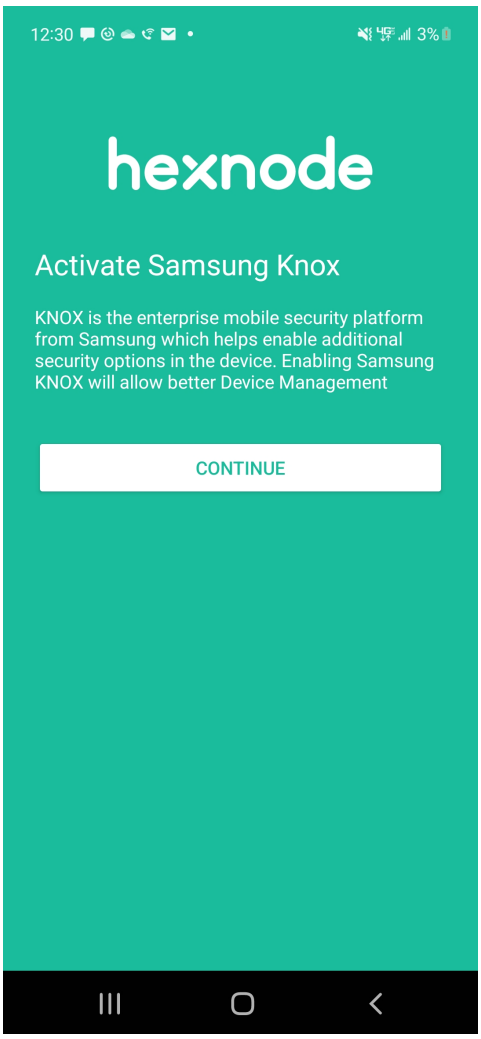

Allow access while using the app



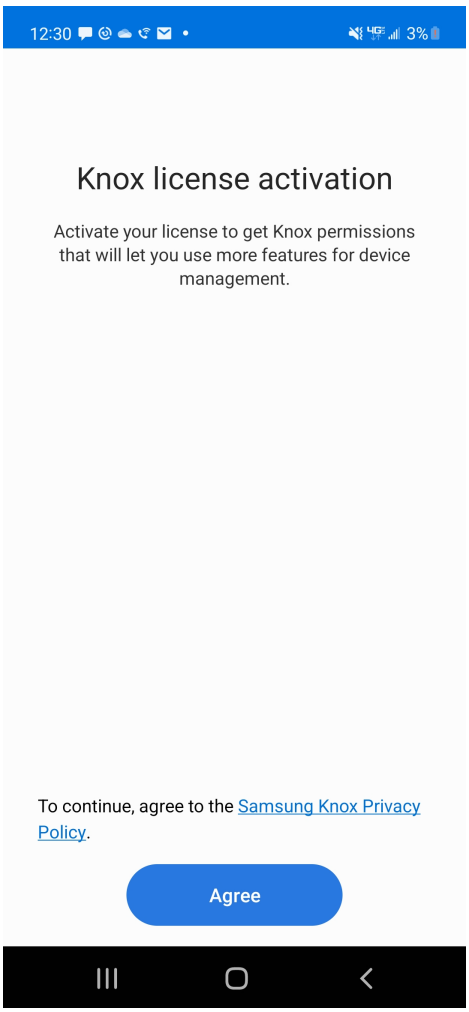

Allow all the time




Activate Samsung Knox




Agree to Knox license activation

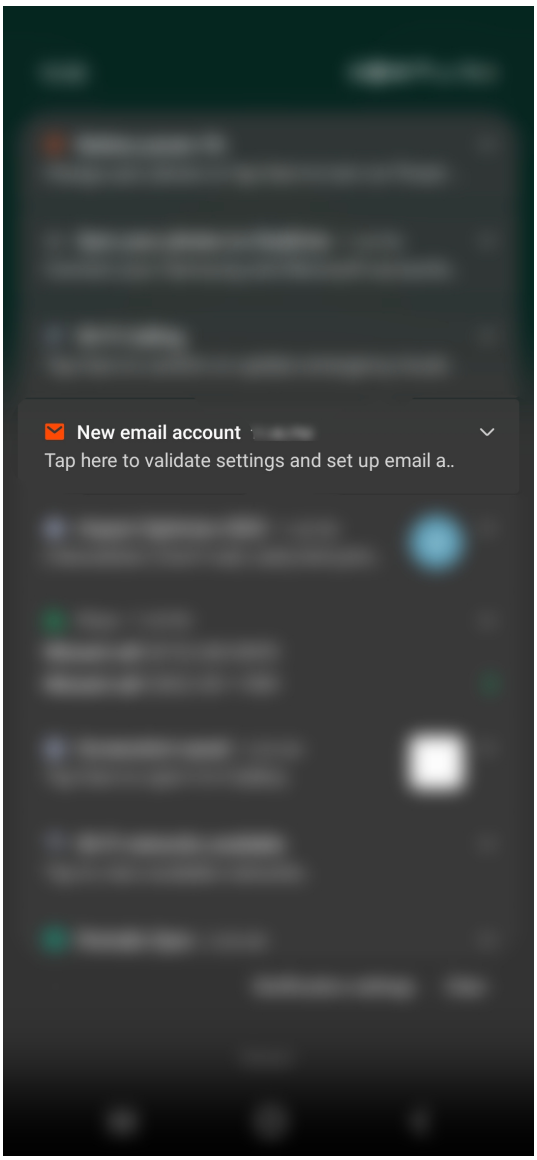



Your device is now successfully enrolled in Hexnode MDM!

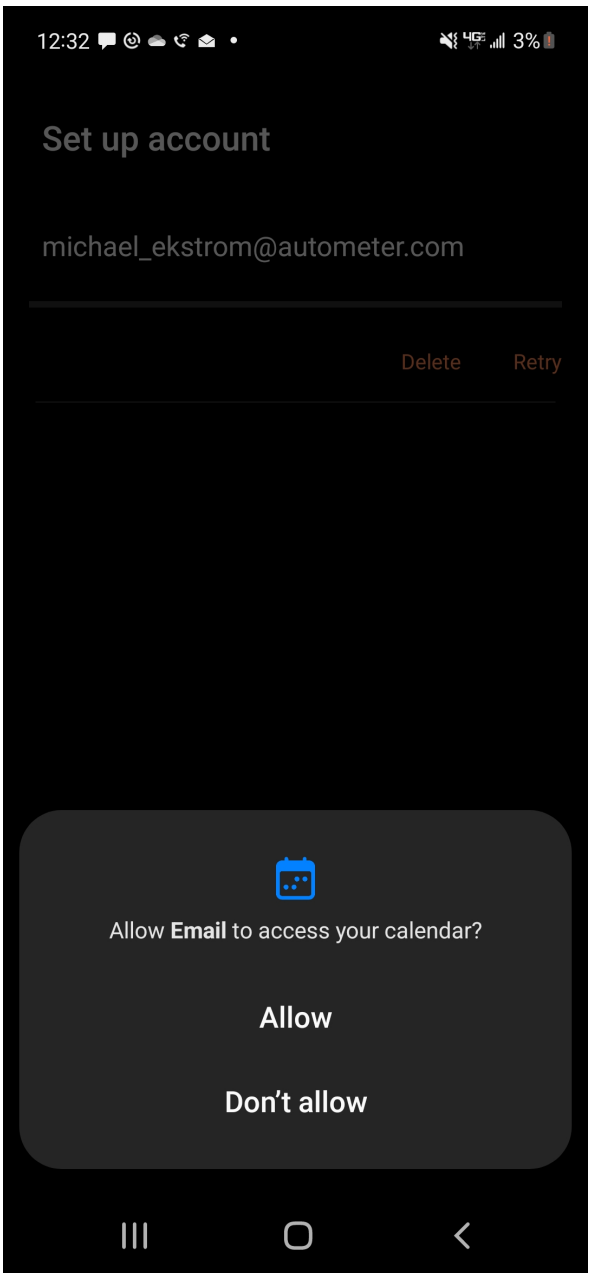
To activate email:

Open your notifications dragging from the top of the screen.

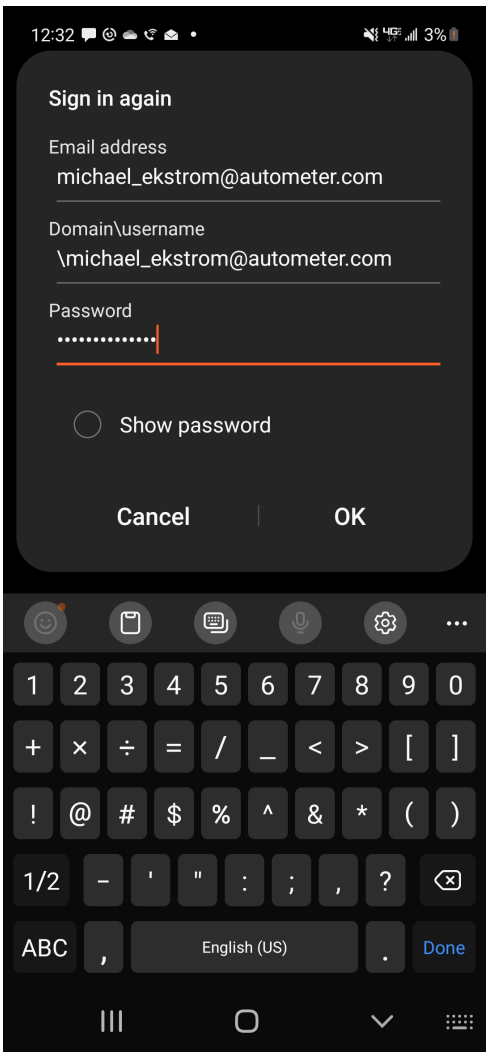
Tap on the New email account notification

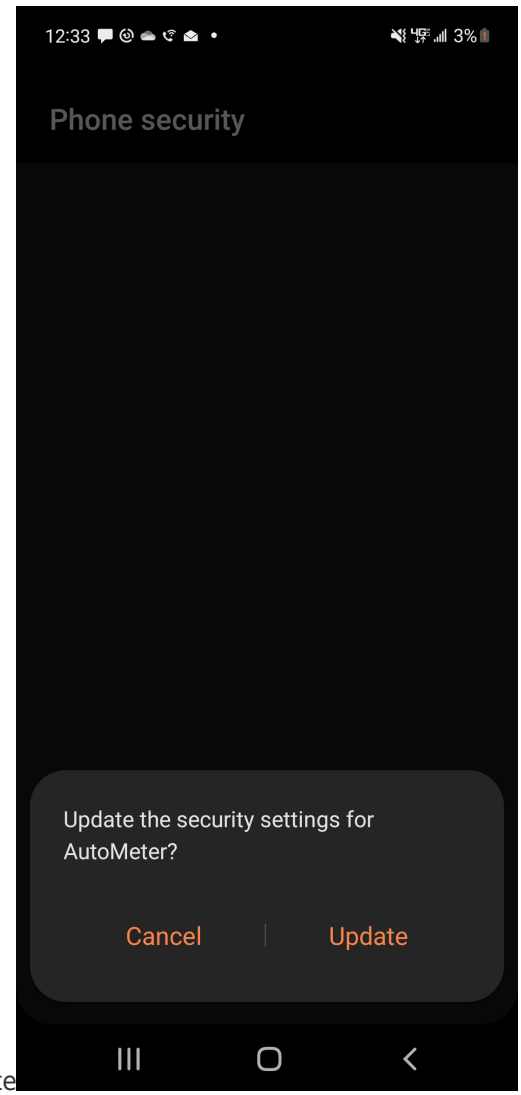



Accept the permissions to calendar and contacts



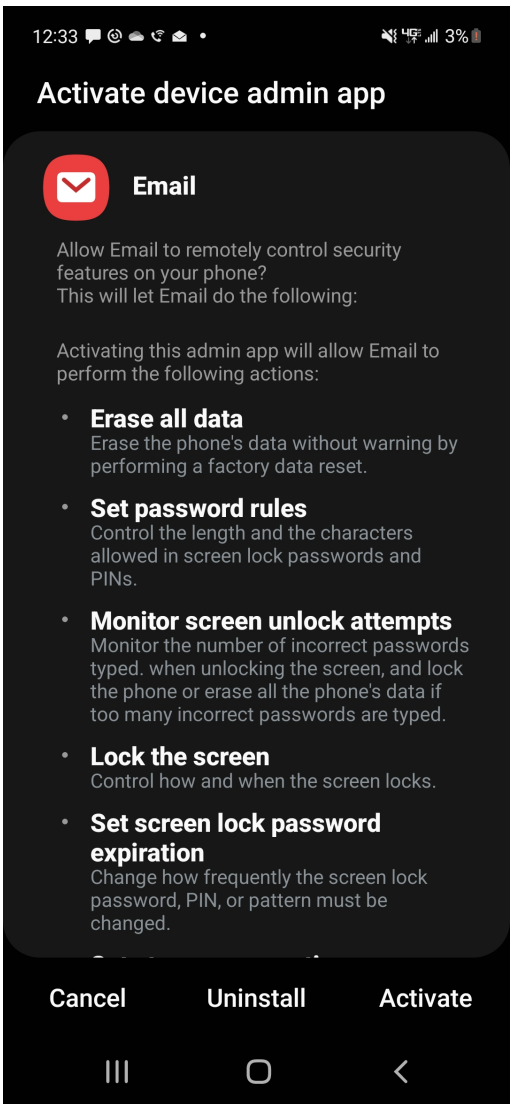

Enter your email password, this is the same password you use to login to your computer. Do not modify the email address or Domain\username field. If these are wrong contact IT.


12:32
3%
Sign in again
Email address
michael_ekstrom@autometer.com
Domain\username
\michael_ekstrom@autometer.com
Password
Show password
Cancel
OK
1 2 3 4 5 6 7 8 9 0
+ × ÷ = / _ < > [ ]
! @ # $ % ^ & * ( )
1/2 - ' " : ; , ?
ABC
English (US)
Done




Press Update

Press Activate




You should now see your work email. If so, you're done! If you're experiencing issues contact the helpdesk at 815-991-2209 or helpdesk@autometer.com.